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AUTHORIZATION OF AGENT**

	Application Number	09/433,497
	Filing Date	November 3, 1999
	First Named Inventor	Thiru Srinivasan
	Title	INTELLIGENT CALL ROUTING SYSTEM
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	020366-061300US

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Applicant/Inventor.

Assignee of record of the entire interest. See 37 CFR 3.71.

Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name David Halvorson

Signature DAVID HALVORSON

Date 3/27/02

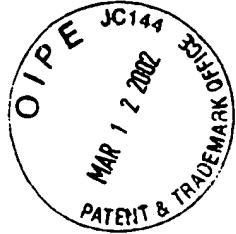
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(to be used for all correspondence after initial filing)

		Application Number	09/433497
		Filing Date	November 3, 1999
		First Named Inventor	Thiru Srinivasan
		Group Art Unit	
		Examiner Name	
Total Number of Pages in This Submission		Attorney Docket Number	020366-061300US

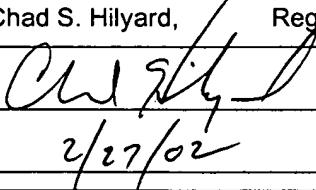
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<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment / Response	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input checked="" type="checkbox"/> Power of Attorney and Statement Under 37 C.F.R. §3.73(b)	<input checked="" type="checkbox"/> Return Postcard
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	<input type="checkbox"/> Other Enclosure(s) (please identify below):
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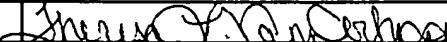
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Technology Center 2600

Firm and Individual name	Townsend and Townsend and Crew LLP Chad S. Hilyard, Reg. No. 40,647	
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Date	2/27/02	

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